



# *BT Business Total Broadband & BT Openzone Terms & conditions*

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1. Open to UK businesses who place a new order for BT Business Total Broadband Option 1, Option 2, Option 3 and Network or Network Premium from 15 November 2007.
2. Existing BT Business Total Broadband customers who re-sign to, regrade up to or increase the line speed of the appropriate service will also be eligible. Downgrading customers will not be eligible.
3. Service activation must take place one month from the order acceptance.
4. The voucher contains the following number of packaged BT Openzone minutes per month for the minimum term of the contract:
  1. Option 1 - 50 minutes
  2. Option 2 - 250 minutes
  3. Option 3 - 500 minutes
  4. Network & Network Premium - 250 minutes
5. Customers will receive an email up to 14 days after activation giving details of how to access the voucher.
6. Only one voucher per BT Business Total Broadband connection.
7. Existing vouchers, if any, shall be replaced by a new voucher when a customer re-signs to, regrades up to or increases the line speed of one of the eligible products. The new voucher should be used for redemption of the awarded minutes.
8. Access to the Openzone minutes will be ceased on cancellation of the associated BT Business Total Broadband service contract.
9. The standard terms and conditions for BT Business Total Broadband, and the Openzone terms and conditions at [http://btbroadbandoffice.com/terms/pdf/BT\\_Openzone\\_Service\\_TACs.pdf](http://btbroadbandoffice.com/terms/pdf/BT_Openzone_Service_TACs.pdf) will apply in addition to these terms and conditions.